

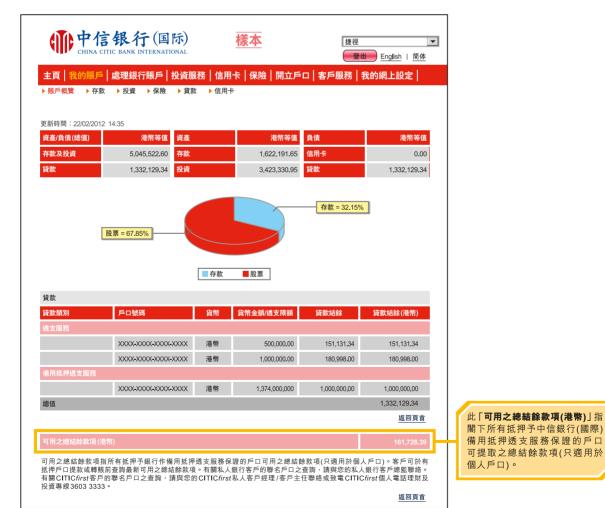


CITICfirst 備用抵押透支服務 一 有關網上銀行結餘查詢服務提升之客戶通知

貴為CITICfirst 備用抵押透支服務的客戶,您可全面結合存放於銀行的資產以提供一筆額外流動現金,讓您靈活配合理財需要。為使您能更有效使用透支服務,我們現已提升有關網上銀行服務功能,讓您更容易查詢備用抵押透支服務及其他有關賬戶的可用結餘及可提取結餘。

查詢閣下抵押予中信銀行(國際)備用抵押透支服務保證的存款賬戶「可用之總結餘」

- 1. 進入www.cncbinternational.com 後登入網上銀行, 然後按**「我的賬戶」。**
- 2. 畫面將呈現您的「賬戶概覽」,於該頁的底部將列出您的「可用之總結餘款項(港幣)」。



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查詢各類存款賬戶之「可用結餘」及「可提取結餘」

- 1. 於「我的賬戶」內選擇「存款」。
- 2. 於每個存款戶口均列出「可用結餘」及「可提取結餘」。



查詢CITICfirst 備用抵押透支服務戶口之「可提取結餘」

- 1. 於「我的賬戶」內選擇「貸款」。
- 2. 於備用抵押透支服務戶口將列出「可提取結餘」。



此「可提取結餘」為閣下於 CITIC first備用抵押透支服務 戶口可作任何用途使用之結餘。

註:

- · 若CITICfirst備用抵押透支服務戶口有存款結餘,有關戶口資料會顯示於「我的賬戶」列下之「存款」頁。
- ·若客戶只擁有一個聯名的CITICfirst備用抵押透支服務戶口,「可用之總結餘款項(港幣)」及「可提取結餘」均不會顯示於CITICfirst網上銀行服務。

另外,您亦可透過電話理財服務查詢「可用結餘」及「可提取結餘」。

如有任何查詢,請聯絡您的CITICfirst客戶經理或致電CITICfirst專線3603 3333。



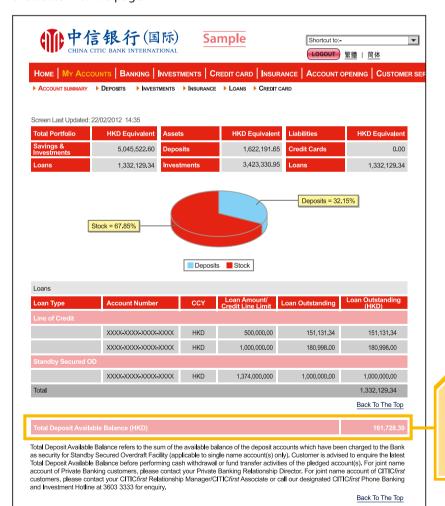


CITIC*first* Standby Secured Overdraft Facility – Customer Notification of Enhanced Balance Enquiry Function on i-banking

As our CITICfirst Standby Secured Overdraft Facility customer, you can mobilize your different assets to provide you with the flexible cashflow to achieve your financial goals. To help you use the facility more effectively, we have enhanced the balance enquiry function on i-banking platform for you to enquire available balance and available withdrawal balance of your Standby Secured Overdraft Facility account and its related accounts conveniently.

Enquire Total Available Balance of Deposit Account(s) charged to China CITIC Bank International as security for Standby Secured Overdraft Facility

- 1. Go to www.cncbinternational.com. Click "My Accounts" after you login CITICfirst i-banking.
- 2. "Account Summary" will be shown and you can find "Total Deposit Available Balance (HKD)" section at the bottom of the page.



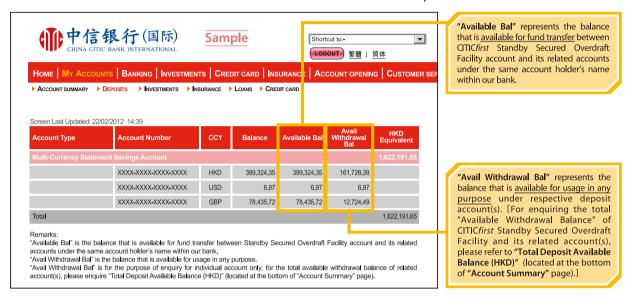
"Total Deposit Available Balance (HKD)" represents the sum of the available withdrawal balance of all your deposit account(s) which has/have been charged to China CITIC Bank International as security for CITICfirst Standby Secured Overdraft Facility (applicable to single name account only).





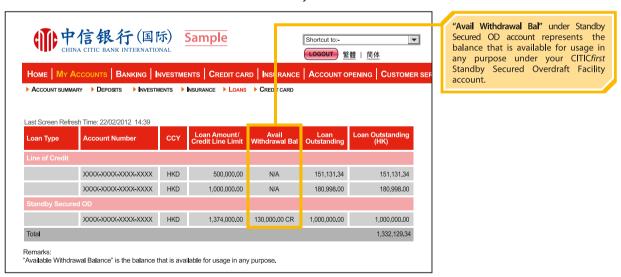
Enquire "Available Balance" and "Available Withdrawal Balance" under Deposit Account(s)

- 1. Select "Deposits" under "My Accounts".
- 2. You can find "Available Bal" and "Avail Withdrawal Bal" under each deposit account.



Enquire "Available Withdrawal Balance" under CITICfirst Standby Secured Overdraft Facility Account

- 1. Select "Loans" under "My Accounts".
- 2. You can find "Avail Withdrawal Bal" under Standby Secured OD account.



Remarks:

- For CITICfirst Standby Secured Overdraft Facility account with credit balance, the account information is shown under "Deposits" section of "My Accounts".
- For customer holding only a joint name CITICfirst Standby Secured Overdraft Facility account, the balance of "Total Deposit Available Balance (HKD)" and "Available Withdrawal Balance" are NOT shown in CITICfirst i-banking.

Besides, you can also enquire the "Available Balance" and "Available Withdrawal Balance" via phone banking.

Should you have any enquiries, please contact your CITIC first Relationship Manager or call the CITIC first hotline at 3603 3333.