

China CITIC Bank International steps up countermeasures to guard against spread of coronavirus

(Hong Kong: 1 February 2020) China CITIC Bank International Limited (the “Bank” or “CNCBI”) has always taken it to heart when it comes to employee and customer safety. The Bank has been keeping abreast of the latest developments of the novel coronavirus so as to take timely and appropriate action.

Earlier, the Bank has requested employees who have visited Hubei province and any other mainland Chinese cities as well as those who have been in contact with mainland Chinese residents during the Chinese New Year holiday to work from home for 14 days upon their return to Hong Kong. Employees who have flu symptoms as well as those who are pregnant have also been advised to work from home. Aside from this, the Bank has also stepped up cleaning and sanitising across its branch and office network, and distributed face masks and sanitisers to all its branches and office premises.

In view of the continuous coronavirus outbreak, and as the World Health Organization on 30 January 2020 agreed that the coronavirus outbreak now meets the criteria for a public health emergency of international concern, the Bank has strengthened preventive measures so as to minimise the risk of the novel coronavirus spread in an effort to ensure the safety of its employees. Such measures have included:

1. Suspending service at nine of the Bank’s branches from 3 February 2020 until further notice;
2. Adjusting work arrangements further from 3 February 2020 onwards with employees not in critical functions or necessary operations working from home so as to reduce significantly the number of employees at the Bank’s office premises;
3. Arranging employees in critical functions of the bank to work from different premises or remotely with a laptop, adopt staggered working hours or roster arrangements

The Bank has in place an escalation mechanism involving representatives from every department to keep tabs on employees’ health status on a daily basis and distribute related information to all CNCBI employees on a timely basis. Should there be suspected or confirmed cases of influenza or contagious disease in the Bank’s staff or any of the Bank’s premises, the Bank would report such cases to the relevant authorities or government departments without delay and trigger the corresponding measures with an aim of protecting the health of the Bank’s employees and customers.

The Bank will continue to pay close attention to the development of the outbreak and will consider other alternative work arrangements in accordance with the situations.

China CITIC Bank International Limited

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By providing value-creating financial solutions to define and exceed both wealth management and international business objectives of Greater China and overseas customers, CNCBI aspires to be "the best integrated financial services institution", with the highest international standards and capabilities.

CNCBI's footprint in Greater China includes 31 branches in Hong Kong, as well as branches and presence in Beijing, Shanghai, Shenzhen and Macau. CNCBI also has overseas branches in New York, Los Angeles and Singapore. More information about CNCBI can be found on its website at www.cncbinternational.com.

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