

## China CITIC Bank International to suspend service at some branches and adjust service hours at all other branches

(Hong Kong: 24 February 2020) As a means to minimising the risk of spreading the novel coronavirus in the community and safeguarding the safety of customers and employees, China CITIC Bank International Limited (the “Bank” or “CNCBI”) has suspended service at some branches and adjusted the business hours of the other branches until further notice:

<b>Business hours adjustment</b>	
<b>Monday to Friday:</b> 9am - 3pm	<b>Saturday:</b> 9am - 12pm (Business Banking Centres closed)

Branch	Address	Status
Queen's Road West	G/F, Sun On Building, 488 Queen's Road West	Open
Sheung Wan	232 Des Voeux Road Central	Open
Des Voeux Road Central	The Chinese Bank Building, 61-65 Des Voeux Road Central	Open
CITIC Tower	Shop 202 & 207, 2/F, CITIC Tower, 1 Tim Mei Avenue	Closed
Lippo Centre	Lippo Centre, 89 Queensway	Open
Wanchai	164-166 Hennessy Road	Closed
Wanchai CITIC <i>first</i> Centre	Shop A, G/F, 156-162 Hennessy Road	Closed
Causeway Bay	451-453 Hennessy Road	Open
North Point	Shop B3, G/F, Hang Ying House, 318-328 King's Road	Open
Quarry Bay	G/F, Westlands Gardens, 1025 King's Road	Open
Taikoo Shing	Shop 063, Cityplaza	Closed
Hoi Yuen Road	Shop 3, G/F, Hewlett Centre, 54 Hoi Yuen Road	Closed
Kowloon Bay	Shop 7, G/F, Chevalier Commercial Centre, 8 Wang Hoi Road	Open
Kowloon City	G/F & M/F, 29-31 Fuk Lo Tsun Road	Open
Prince Edward	G/F and 1/F, 751B Nathan Road	Open
Shanghai Street	520A-522 Shanghai Street (closed temporarily due to vandalism)	Closed
Nathan Road	Shop A, G/F and M/F, 554 Nathan Road	Closed
Hung Hom	61-63 Wuhu Street	Open
Tsim Sha Tsui	Shop 3-5, G/F, Mass Resources Development Building, 12 Humphreys Avenue	Open
Mei Foo	N28, G/F, 20B Nassau Street, Mei Foo Sun Chuen Phase 5	Open
Metroplaza	Shop 473C & 473F, Level 4, Metroplaza, Kwai Fong	Closed
Tai Wai	G/F, Shop B, Yuet On Building, 49-53 Tai Wai Road	Open
Shatin Centre	Shop 52C, Level 3, Shatin Centre, 2-16 Wang Pok Street	Open
Tai Po	Shop B, G/F, Fung Nin House, 28-32 Tai Wing Lane	Open
Sheung Shui	138 San Fung Avenue	Closed
Tseung Kwan O	Shops 217G & 233 East Point City, 8 Chung Wa Road	Open
Tsuen Wan	Shop C, G/F & 1/F, Shui Sang Building, 13-19 Chung On Street	Open
Tuen Mun	Shop 4-5, G/F, Ming Wai Building, 18-20 Tuen Mun Heung Sze Wui Road	Open
Yuen Long	G/F, Chek Wing Court, 171A–B, Castle Peak Road Yuen Long	Open

In view of this, the Bank's phone banking services may require longer than usual waiting time in the current situation. We highly encourage customers to use alternative channels such as online or mobile banking to carry out their banking and wealth management activities.

For enquiries, please call (852) 2287 6767 (9am to 8pm, Monday to Friday; 9am to 6pm, Saturday). We apologise for any inconvenience.

**China CITIC Bank International Limited**

China CITIC Bank International Limited ("CNCBI") is 75%-owned by CITIC International Financial Holdings Limited ("CIFH"), which in turn is a wholly-owned subsidiary of China CITIC Bank Corporation Limited ("CNCB"). The remaining 25% of CNCBI are owned by Tian Yuan Trading Limited, Hong Kong Guansheng Investment Co., Limited, Anxin Trust Co., Limited, Clear Option Limited and Elegant Prime Limited.

By providing value-creating financial solutions to define and exceed both wealth management and international business objectives of Greater China and overseas customers, CNCBI aspires to be "the best integrated financial services institution", with the highest international standards and capabilities.

CNCBI's footprint in Greater China includes 29 branches and two business banking centres in Hong Kong, as well as branches and presence in Beijing, Shanghai, Shenzhen and Macau. CNCBI also has overseas branches in New York, Los Angeles and Singapore. More information about CNCBI can be found on its website at [www.cncbinternational.com](http://www.cncbinternational.com).

**For media enquiries, please contact:**

Charles Mak  
Assistant Vice President  
Corporate Communications  
Tel: (852) 3603 6314  
Fax: (852) 3603 4312  
Email: [charlesko\\_mak@cncbinternational.com](mailto:charlesko_mak@cncbinternational.com)

Stephanie Chun  
Manager  
Corporate Communications  
Tel: (852) 3603 6635  
Fax: (852) 3603 4312  
Email: [stephaniepk\\_chun@cncbinternational.com](mailto:stephaniepk_chun@cncbinternational.com)

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