

## **China CITIC Bank International's statement on unauthorised access for logging into the Bank's service by third-party service providers**

(Hong Kong: 28 July 2022) China CITIC Bank International Limited (the "Bank") would like to alert members of the general public and its customers that some third-party service providers ("TSP") websites and mobile apps which may claim to be partners of the Bank and provide unauthorised access for logging into the Bank's banking and wealth management service. Please note that the Bank has yet to establish partnership with any TSPs in relation to the functions of Open Application Programming Interface ("Open API") which contains customer acquisition, account information and transactions for the moment and does not require customers to provide any personal information (including login IDs, passwords or one-time passwords) on unauthorised TSP's websites and mobile apps. You are advised NOT to disclose any of your personal details to unauthorised TSP's websites and mobile apps.

For information about the Bank's Open API partnering TSPs related to customer acquisition, account information and transactions, please visit the Bank's Open API Portal at [https://openapi.cncbinternational.com?locale=en\\_US](https://openapi.cncbinternational.com?locale=en_US). You may also visit the Hong Kong Science & Technology Parks' "Central repository of Open API launched by banks" at <https://stp-platform.openapihub.com/banking/en-us> and find out more about partnering TSP with banks in Hong Kong and the available Open API services in Hong Kong.

The bank's official website is at [www.cncbinternational.com](http://www.cncbinternational.com). Customers may also use the Bank's flagship mobile banking platform inMotion or online banking to carry out their banking and wealth management activities.

For more information about online security and privacy, please visit the Bank's webpage at <https://www.cncbinternational.com/document/about-us/media-center/2019-10-22/en/p191022.pdf>.

For enquiries, please call (852) 2287 6767 (9am to 6pm, Monday to Friday; 9am to 1pm, Saturday).

## **China CITIC Bank International Limited – “Grow Together Trust Forever”**

China CITIC Bank International Limited (“CNCBI”) is 75%-owned by CITIC International Financial Holdings Limited, which in turn is a wholly-owned subsidiary of China CITIC Bank Corporation Limited.

CNCBI’s footprint in Greater China includes 24 branches and two business banking centres in Hong Kong, as well as presence in Beijing, Shanghai, Shenzhen and Macau. CNCBI also has overseas branches in New York, Los Angeles and Singapore. By providing value-creating financial solutions to define and exceed both wealth management and international business objectives of Greater China and overseas customers, CNCBI aspires to be “the best integrated financial services provider”, with the highest international standards and capabilities.

“Grow Together Trust Forever” – China CITIC Bank International Limited has grown together with its employees, customers and partners through 100 glorious years since 1922. Your trust strengthens our perpetual belief, gives us confidence and continues to be our infinite pursuit. With that, we will walk with you and move further into the future together.

More information about CNCBI can be found on its website at [www.cncbinternational.com](http://www.cncbinternational.com).

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