

## **China CITIC Bank International reminds customers to stay vigilant to bogus phone calls purportedly from CNCBI**

(Hong Kong: 13 December 2022) China CITIC Bank International Limited (“CNCBI”) would like to remind its customers to stay vigilant to bogus phone calls purportedly from staff members of CNCBI.

Please note that CNCBI would NEVER require customers to provide sensitive personal information (including i-banking login ID, login passwords or one-time passwords) through phone calls, instant messages and emails.

Customers are reminded to verify the authenticity of such phone calls, instant messages and emails and NEVER provide personal information to unsolicited persons. If customers have disclosed their personal details to any suspicious persons, they are advised to contact the Bank and report such cases to the Police immediately.

Meanwhile, customers may:

- [Click here](#) to view the relevant materials produced by the Hong Kong Monetary Authority (“HKMA”) and find out more about how to protect yourself against fraud;
- [Click here](#) to view the video published by the HKMA about bogus phone calls and SMS messages (Cantonese only);
- [Click here](#) to view the HKMA's press release about being beware of unauthorised share trading transactions;
- [Click here](#) to view the HKMA's press release about bogus bank hotline numbers;
- Check the list of all retail banks' hotline numbers at the dedicated webpages of the HKMA and the Hong Kong Association of Banks; and
- View the China CITIC Bank International's [online security tips](#) regularly.

For enquiries, please call CNCBI's 24-hour hotline at (852) 2287 6767 (select language, then press 7).

Customers may also call the same hotline to opt out from the Bank's direct marketing calls.

## **China CITIC Bank International Limited – “Grow Together Trust Forever”**

China CITIC Bank International Limited (“CNCBI”) is 75%-owned by CITIC International Financial Holdings Limited, which in turn is a wholly-owned subsidiary of China CITIC Bank Corporation Limited.

CNCBI’s footprint in Greater China includes 24 branches and two business banking centres in Hong Kong, as well as presence in Beijing, Shanghai, Shenzhen and Macau. CNCBI also has overseas branches in New York, Los Angeles and Singapore. By providing value-creating financial solutions to define and exceed both wealth management and international business objectives of Greater China and overseas customers, CNCBI aspires to be “the best integrated financial services provider”, with the highest international standards and capabilities.

“Grow Together Trust Forever” – China CITIC Bank International Limited has grown together with its employees, customers and partners through 100 glorious years since 1922. Your trust strengthens our perpetual belief, gives us confidence and continues to be our infinite pursuit. With that, we will walk with you and move further into the future together.

More information about CNCBI can be found on its website at [www.cncbinternational.com](http://www.cncbinternational.com).

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