

China CITIC Bank International disables screen capturing and recording on inMotion temporarily

(Hong Kong: 23 November 2023) China CITIC Bank International Limited (“CNCBI”) has always been committed to safeguarding customer account security. In view of the recent hacking activities on some Android devices in the market, screen capturing and recording functions on the Bank’s flagship mobile banking platform inMotion have been disabled temporarily until further notice.

Customers wishing to keep record of a transaction may tap “Save image” on the transaction screen and save the image onto the photo gallery on their own mobile device, or find the transaction record on the instant messages and/or emails issued by the Bank. We apologise for any inconvenience this may cause.

For enquiries, please call us at (852) 2287 6767 (Monday to Friday: 9am to 6pm; Saturday: 9am to 1pm).

China CITIC Bank International Limited

China CITIC Bank International Limited (“CNCBI”), a major offshore platform of commercial banking business of the CITIC Group, is 75%-owned by CITIC International Financial Holdings Limited (“CIFH”), which in turn is a wholly-owned subsidiary of China CITIC Bank Corporation Limited (“CNCB”).

China CITIC Bank International’s footprint in Greater China includes 24 branches and two business banking centres in Hong Kong, as well as presence in Beijing, Shanghai, Shenzhen and Macau, and overseas branches in New York, Los Angeles and Singapore.

Across a century, China CITIC Bank International has grown together with its employees, customers and partners since 1922 and will continue to move towards its vision of “Agile. Professional. Simple.” in adherence to the 4C (Culture, Customer, Collaboration, Cyberspace) core values while driving actively its missions to “create value for customers, seek happiness for employees, make profit for shareholders, perform responsibility for society”.

More information about China CITIC Bank International can be found on its website at www.cncbinternational.com.