

China CITIC Bank International's statement on a fraudulent SMS message

(Hong Kong: 7 January 2025) China CITIC Bank International Limited ("CNCBI") would like to alert members of the general public and its customers to a fraudulent SMS message sent from an account named "inMotiom". The Bank wishes to declare that it has no connection with the fraudulent SMS message.

The abovementioned fraudulent SMS message from "inMotiom" consists of nine digits. It claims allegedly that an overdue payment is to be debited to the message recipient's account and requests that the message recipient tap the hyperlink embedded in the message should the message recipient wish to cancel the payment or contact customer service.

Please note that the Bank does not require customers to provide any sensitive personal information (including login IDs, passwords or one-time passwords) through telephone calls, voice messages, emails, SMS, social media platforms or online forums.

Meanwhile, the Bank has registered with the SMS Sender Registration Scheme set up by the Office of the Communications Authority and is a "Registered SMS Sender". Starting from 28 January 2024, all SMS messages from CNCBI will begin with the prefix "#", or specifically, carry one of the following registered SMS Sender IDs:

- #CNCBI
- #CNCBI_INFO
- #CNCBI_TXN

More about the Bank's implementation of the SMS Sender Registration Scheme, please visit <https://www.cncbinternational.com/document/important-notices/en/sms-sender-registration.pdf>.

For details of the SMS Sender Registration Scheme or the list of participating banks with the respective registered sender IDs, please visit the OFCA's webpage at www.ofca.gov.hk/ssrs.

The Bank has reported the matter to the Hong Kong Police Force and the Hong Kong Monetary Authority. Customers who have any enquiries or believe to have disclosed their personal information on the abovementioned fraudulent login page, please contact us at (852) 2287 6767 (select language, then press 7).

China CITIC Bank International Limited

China CITIC Bank International Limited (“CNCBI”), a major offshore platform of commercial banking business of the CITIC Group, is 75%-owned by CITIC International Financial Holdings Limited (“CIFH”), which in turn is a wholly-owned subsidiary of China CITIC Bank Corporation Limited (“CNCB”).

China CITIC Bank International’s footprint in Greater China includes 24 branches and two business banking centres in Hong Kong, as well as presence in Beijing, Shanghai, Shenzhen and Macau, and overseas branches in New York, Los Angeles and Singapore.

Across a century, China CITIC Bank International has grown together with its employees, customers and partners since 1922 and will continue to move towards its vision of “Agile. Professional. Simple.” in adherence to the 4C (Culture, Customer, Collaboration, Cyberspace) core values while driving actively its missions to “create value for customers, seek happiness for employees, make profit for shareholders, perform responsibility for society”.

More information about China CITIC Bank International can be found on its website at www.cncbinternational.com.