

China CITIC Bank International's statement on phishing emails

(Hong Kong: 4 July 2025) China CITIC Bank International Limited (“CNCBI”) would like to alert members of the general public and its customers to phishing emails impersonating CNCBI’s management and staff with address [mwendyyuen@outlook\[.\]com](mailto:mwendyyuen@outlook.com), [info@unitedcac\[.\]com](mailto:info@unitedcac.com) and [foreignremittancedtp@zohomail\[.\]com](mailto:foreignremittancedtp@zohomail.com). The Bank wishes to declare that it has no connection with the phishing emails.

The Bank does not require customers to provide any sensitive personal information (including login IDs, passwords or one-time passwords) through telephone calls, voice messages, emails, SMS, social media platforms or online forums.

The Bank has reported the matter to the Hong Kong Police Force and the Hong Kong Monetary Authority. Customers who have any enquiries or believe to have disclosed their personal information on the abovementioned fraudulent website, please contact us at (852) 2287 6767 (select language, then press 7).

China CITIC Bank International Limited

China CITIC Bank International Limited (“CNCBI”), a major offshore platform of commercial banking business of the CITIC Group, is 75%-owned by CITIC International Financial Holdings Limited (“CIFH”), which in turn is a wholly-owned subsidiary of China CITIC Bank Corporation Limited (“CNCB”).

China CITIC Bank International’s footprint in Greater China includes 23 branches and two business banking centres in Hong Kong, as well as presence in Beijing, Shanghai, Shenzhen and Macau, and overseas branches in New York, Los Angeles and Singapore.

Across a century, China CITIC Bank International has grown together with its employees, customers and partners since 1922 and will continue to move towards its vision of “Agile. Professional. Simple.” in adherence to the 4C (Culture, Customer, Collaboration, Cyberspace) core values while driving actively its missions to “create value for customers, seek happiness for employees, make profit for shareholders, perform responsibility for society”.

More information about China CITIC Bank International can be found on its website at www.cncbinternational.com.