

**China CITIC Bank International to offer emergency support measures
in wake of fire at Tai Po's Wang Fuk Court**

**Affected mortgage and personal loan customers enrolled automatically into
six-month repayment deferral programmes**

(Hong Kong: 28 November 2025) China CITIC Bank International Limited ("CNCBI") announces that the Bank is offering various emergency support measures to customers affected by the fire at Wang Fuk Court in Tai Po. For instance, the Bank has sufficient cash at its Tai Po Branch and will at its discretion allow cash withdrawal by affected CNCBI customers who may not be able to present their identity documents, passbook or ATM cards. Meanwhile, affected CNCBI mortgage or personal loan customers at a Wang Fuk Court address are enrolled automatically into a six-month repayment deferral programme. The various measures have already come into effect.

China CITIC Bank International is deeply saddened by the fire at Wang Fuk Court in Tai Po and grieved by the death. The Bank would like to extend our sincere sympathy to the injured and family members of the victims. With the emergency support measures, we hope to help the affected customers ease their financial burden and focus on restoring and rebuilding their life. We wish that all the affected individuals will overcome the challenge and resume normal life soon.

China CITIC Bank International will continue to monitor the Wang Fuk Court fire incident closely and provide appropriate support to affected customers. For enquiries, please call us at (852) 2287 6668 or visit our Tai Po Branch at Shop G and H, G/F, Tai Po Commercial Centre, 152 to 172 Kwong Fuk Road, Tai Po, New Territories.

China CITIC Bank International Limited

China CITIC Bank International Limited (“CNCBI”), a major offshore platform of commercial banking business of the CITIC Group, is 75%-owned by CITIC International Financial Holdings Limited (“CIFH”), which in turn is a wholly-owned subsidiary of China CITIC Bank Corporation Limited (“CNCB”).

China CITIC Bank International's footprint includes 21 branches, two business banking centres and one private banking centre in Hong Kong, as well as branches in the US, Singapore and Macau, China, while providing banking services on the Chinese Mainland through our wholly-owned subsidiaries.

Across a century, China CITIC Bank International has grown together with its employees, customers and partners since 1922 and will continue to move towards its vision of “Agile. Professional. Simple.” in adherence to the 4C (Culture, Customer, Collaboration, Cyberspace) core values while driving actively its missions to “create value for customers, seek happiness for employees, make profit for shareholders, perform responsibility for society”.

More information about China CITIC Bank International can be found on its website at www.cncbinternational.com.