

China CITIC Bank International's statement on a fraudulent WeChat account

(Hong Kong: 31 July 2026) China CITIC Bank International Limited ("CNCBI") would like to remind members of the general public and its customers to stay alert to a fraudulent WeChat account (account name: 信銀國際跨境服務). The Bank wishes to declare that it has no connection with the fraudulent WeChat account.

Meanwhile, the Bank does not require customers to provide any sensitive personal information (including login IDs, passwords or one-time passwords) through telephone calls, voice messages, emails, SMS, social media platforms or online forums.

The Bank has reported the matter to the Hong Kong Police Force and the Hong Kong Monetary Authority. Customers who have any enquiries or believe to have disclosed their personal information on such fraudulent login pages, please contact us at (852) 2287 6767 (select language, then press 7).

China CITIC Bank International Limited

China CITIC Bank International Limited ("CNCBI"), a major offshore platform of commercial banking business of the CITIC Group, is 75%-owned by CITIC International Financial Holdings Limited ("CIFH"), which in turn is a wholly-owned subsidiary of China CITIC Bank Corporation Limited ("CNCB").

China CITIC Bank International's footprint includes 21 branches, two business banking centres and one private banking centre in Hong Kong, as well as branches in the United States, Singapore and Macau, China while providing banking services in onshore China through our wholly-owned subsidiaries.

Across a century, China CITIC Bank International has grown together with its employees, customers and partners since 1922 and will continue to move towards its vision of "Agile. Professional. Simple." in adherence to the 4C (Culture, Customer, Collaboration, Cyberspace) core values while driving actively its missions to "create value for customers, seek happiness for employees, make profit for shareholders, perform responsibility for society".

More information about China CITIC Bank International can be found on its website at www.cncbinternational.com.