

Terms and Conditions of CNCBI Credit Card x Festival Walk Limited Edition Gift Set and My FESTIVAL e-Gift Voucher Redemption Promotion (the “Promotion”):

1. The promotion period runs from 19 January 2024 to 18 February 2024 (both dates inclusive, the “**Promotion Period**”).
2. The Concierge is located at Level UG, Festival Walk in Hong Kong (“**Festival Walk**”). Opening hours are from 11:00 am to 10:00 pm during the Promotion Period.
3. The Promotion is applicable to principal and supplementary cardmembers (“**Cardmembers**”) of CNCBI Credit Cards issued by China CITIC Bank International Limited (the “**Bank**”).
4. During the Promotion Period, Cardmembers must present the corresponding original credit card transaction slip(s) with CNCBI Credit Cards issued by the Bank, except CNCBI Business Card (“**Eligible Credit Cards**”) used for settling the whole payment in full, register as My FESTIVAL members (or a valid My FESTIVAL membership ID) and original same day sales receipt(s) with an accumulated spending of HK\$3,000 or above at Festival Walk merchant(s) in a single day (the “**Eligible Transaction Documents**”) in person at Concierge on Level UG on the day of purchase to redeem a limited edition "Fat Jai" gift set (the “**Gift Set**”) and a HK\$50 My FESTIVAL e-Gift Voucher (the “**e-Gift Voucher**”).
5. Eligible transactions do not include the transactions of 7-Eleven, Apple Store, Challenger, Jumpin GYM U.S.A. and Nissan Intelligent Hub, the purchase of Festival Walk Gift Vouchers or tenants’ cash coupons/shopping vouchers/stored value cards/gift cards, value-adding receipts from any shop, car shows, exhibitions/roadshows, charity donations, exchanges/refunds, bill payments, insurance/investment/bank services, finance services, telecommunication services, split transactions, membership fees (including but not limited to the monthly instalment plan of jewellery and goldsmith companies), car parking fees, electronic vehicle charging fees, locker rental fees, power bank rental fees, transactions from office tower tenants, instalment transactions, fraudulent transactions, and unauthorized transactions. For deposit payments or instalment transactions, only the first deposit payment or the first instalment amount will be eligible for gift redemption. The balance amount of the relevant transaction will not be eligible for gift redemption or bonus point registration.
6. All outdated sales receipts or electronic payment receipts are not eligible for this Promotion. Photocopies, revised, reprint or handwritten receipts, handwritten transaction sales slips and cash payment receipts will not be accepted. Sales receipts from cash advance, internet purchase, mail order, phone order, finance charge, late-payment charge or annual fee and any transaction slip not issued for a genuine transaction at Festival Walk or which has been subject to a cancellation, charge-back, return of goods or refunds will not be accepted.
7. Tips are not eligible for redemption and will not be counted towards the transaction receipts.
8. The name of the Cardmember must be the same as the registered My FESTIVAL member’s name.
9. The Concierge staff will determine the eligibility of each transaction. Festival Walk (2011) Limited (“**FW2011**”) has the right to record (including photocopy) the spending details including the merchant’s name and the transaction amount for redemption processing and verification purposes. Information collected by FW2011 will be used for verification of the Promotion only.
10. Each set of Eligible Transaction Documents will be entitled to participate in the redemption once. All Eligible Transaction Documents will be stamped with a “Redeemed” chop on the obverse side for recording purposes after completion of the redemption. Stamped receipts cannot be used for a refund at the relevant Festival Walk outlet and are not applicable for other promotions organized by Festival Walk (including but not limited to bonus point registration in the My FESTIVAL Loyalty Programme and Festival Walk Prospering Blossom Limited Edition Lai

See Box Set redemption). Each Cardmember can redeem a maximum of one Gift Set and one e-Gift Voucher per person per day.

11. Daily quotas are set on the gifts and e-Gift Vouchers and on a first-come, first-served basis while stock lasts.
12. The redemption QR code of the e-Gift Voucher will be saved in Members' accounts after successful redemption and will be valid until 31 March 2024. Any unused e-Gift Vouchers will be forfeited after expiry and will not be replaced or re-issued.
13. e-Gift Vouchers can be used in place of cash at the outlets that accept e-Gift Vouchers (the “**Eligible Outlets**”). Please refer to the Festival Walk website (www.festivalwalk.com.hk) regarding the list of Eligible Outlets that accept e-Gift Vouchers. Each e-Gift Voucher will be treated as having the value as stated on the e-Gift Voucher on Festival Walk mobile app, and such stated value will be applied as a discount on a transaction at the Eligible Outlets.
14. To use an e-Gift Voucher, My FESTIVAL members must present the e-Gift Voucher (in the form of a QR code) to Eligible Outlet(s) before making any payment. Photographs or mobile screenshots of the QR code are not acceptable.
15. Other Terms and Conditions apply to the e-Gift Vouchers. Please refer to the details stated on Festival Walk mobile app.
16. Late redemption will not be accepted.
17. All redeemed gifts, e-Gift Voucher and prizes are not cancelable, transferrable, refundable or exchangeable for cash and cannot be resold.
18. Staff of the Bank, FW2011 and its tenants are not eligible to participate in this Promotion and cannot conduct the redemption on behalf of others.
19. Visuals of related promotional materials (if applicable) are for reference only; gifts in kind prevail. Gifts will not be replaced or issued if lost, stolen or damaged. Redemption gifts are subject to such quality assurance Terms and Conditions as provided by the supplier. The Bank and FW2011 accept no responsibility and no liability for any matter relating to the conditions and quality of redemption gifts provided by the respective supplier.
20. The Bank and FW2011 reserve the right to change, suspend or terminate the offers or amend these Terms and Conditions at its sole discretion without prior notice.
21. In case of any disputes, the Bank and FW2011 reserve the right for the final decision on all matters.
22. All participants who participated in the redemption are presumed to have read, accepted and agreed to abide by the above Terms and Conditions. Otherwise, the participants will be considered to have forsaken their rights to participate.
23. Except as otherwise expressly stated in these Terms and Conditions, no one other than a party to these Terms and Conditions may enforce any of its terms under the Contracts (Rights of Third Parties) Ordinance, Cap. 623 of the Laws of Hong Kong. Where any clause of these Terms and Conditions entitles any third party to enforce any term of these Terms and Conditions under the Contracts (Rights of Third Parties) Ordinance, the parties reserve the right to vary that term or any other term of these Terms and Conditions without the consent of that third party.
24. These promotional Terms and Conditions are governed by the laws of Hong Kong and any dispute arising out or in connection therewith shall be referred to the courts of Hong Kong SAR.
25. Should there be any discrepancy or inconsistency between the English and the Chinese versions of these Terms and Conditions, the English version shall prevail.