

China CITIC Bank International Limited (“CNCBI” or “Bank”) CITICdiamond Complimentary Airport Limousine Service:

From 1 January 2024 until 31 December 2024 (both dates inclusive, the “Valid Period”), CITICdiamond customer can enjoy 1 time complimentary limousines service within the Valid Period.

Terms and Conditions of Complimentary Airport Limousine Service

- (1) Complimentary one-way limousine transfer service to/from the designated airport (“Limousines Service”) is only applicable to CITICdiamond customer who is a principal card member of a CNCBI CITICdiamond UnionPay Dual Currency Credit Card / CNCBI Jewel World Elite Mastercard® Card (“Eligible Credit Card”). Customer can enjoy 1 time complimentary Limousines Service within the Valid Period, customer can reserve 1 vehicle per trip. Customer is required to maintain his/her CITICdiamond customer status and a Total Asset of HK\$4,000,000 or equivalent at CNCBI during the month of using the Limousine Service (“Eligible Customer”). If the customer is found ineligible, CNCBI reserves the right to debit HK\$650 (HK/China) or HK\$750 (Asia/Europe) from customer’s Eligible Credit Card within 3 months after the corresponding usage without prior notice.
- (2) Total Assets mean the month end balance of customer’s all sole name deposit and investment accounts maintained at CNCBI. Customer can refer to the monthly consolidated statement for the Total Assets.
- (3) The limousine service is subject to quotas available in each booking month during the Valid Period. Quotas in each booking month are given out in first-come-first-served basis and while stocks last.
- (4) From the 2nd booking onwards, customer needs to pay HK\$650 (HK/China) or HK\$750 (Asia/ Europe) per trip per vehicle with Eligible Credit Card.
- (5) Limousine Service (as set out in Clause 9 below) is provided by DCH Motor Leasing (the “Service Provider”)
- (6) Customer is required to raise the limousine booking request(s) in relation to the Limousine Service pursuant to the details set out in Clause 7 below. Reservation(s) must be made at least 3 working days in advance and could be made up to a maximum of 90 days in advance and the service must be utilized on or before 31 December 2024.
- (7) Customer is required to make reservation(s) for the Limousine Service under his/her full name, Eligible Credit Card number, contact phone number and travel details by filling in the e-booking form under the Service Provider’s designated website; via phone (+852 2216 9886) or email (limo@dchml.com.hk). Service provider will contact Customer by telephone or email to confirm the booking details and obtain credit card information including credit card number with expiry date for settling the payment of the Limousine Service charge and surcharges (if any). The booking will not be processed if Customer fails to provide such information. The credit card account should be valid and in good standing at the time of making reservation. The information Customer input in the form will be submitted to the Service Provider but not the Bank.
- (8) Messages sent over the e-mail cannot be guaranteed to be completely secure. The Service Provider and the Bank will not be responsible in any manner for direct, indirect, special or consequential damages arising out of the use of e-mail communication at the customer’s request.
- (9) Limousine Service includes a single ride of limousine pick-up to/from one of the Designated Airports (refer to Clause 10 below) to/from the city center of the local destinations with the whole transfer to be completed within 50 kilometers (except for Singapore). For Beijing, Shanghai and Guangzhou, each single-way transfer is also required to be completed within 2 hours. The local destinations must be accessible by road, within city center area only, excluding areas which represent conditions such as to make the Limousine Service impossible, reasonably impracticable or unsafe. Shall the transfer exceed the total Limousine Service distance and/or the total Limousine Service hours (for Beijing, Shanghai and Guangzhou), additional surcharge will be levied. The surcharges may vary depending on the Limousine Service location and will be advised upon Limousine Service reservation. The Limousine Service includes the driver service, luggage handling charges, fuel, tunnel and bridge tolls. The supply of the Limousine service is subject to availability and is first come first served. Each ride is restricted to one pick-up point and one drop-off point only and direct to/from the designated airport and city center. The travelling route is subject to the discretion of the Service Provider. Request for en-route stopover will not be entertained.

- (10) Designated Airports means Hong Kong International Airport, Beijing Capital International Airport, Shanghai Pudong International Airport, Shanghai Hongqiao International Airport, Guangzhou Baiyun International Airport, Kunming Changshui International Airport, Chengdu Shuangliu International Airport, Chongqing Jiangbei International Airport, Tianjin Binhai International Airport, Shenzhen Baoan International Airport, Taiwan Taoyuan International Airport, Taiwan Kaohsiung International Airport, Singapore Changi Airport, Bangkok Suvarnabhumi Airport, Vietnam DaNang International Airport, Abu Dhabi International Airport, Dubai International Airport, Bahrain International Airport, Budapest Ferenc Liszt International Airport, Manchester Airport, Frankfurt International Airport, Rome Leonardo da Vinci International Airport, Lisbon Humberto Delgado Airport and Czech Václav Havel Airport Prague.
- (11) Customer will be required to pay a surcharge of HK\$100 each by the Service Provider for any late night Limousine Service between 00:01 to 06:00 conducted in Hong Kong. For the Limousine Service conducted outside Hong Kong between 23:00 to 07:00 (depends on the Limousine Service location), late night Limousine Service surcharge will be ranging from HK\$60 to HK\$400 for each ride. Customer will be advised by the Service Provider on the amount of surcharge upon reservation of the Limousine Service. The surcharge will be charged from Eligible Credit Card by Service Provider.
- (12) For the Limousine Service conducted in Hong Kong, cancellation must be made at least 24 hours before the scheduled pick up time. One complimentary ride will be deducted for cancellation less than 24 hours in advance, any no-show and/or amendment of booking made less than 8 hours in advance. For the Limousine Service conducted outside Hong Kong, amendment or cancellation must be made at least 48 hours before the scheduled pick-up time. One complimentary ride will be deducted for any no-show, and/or cancellation or amendment of reservation made less than 48 hours in advance.
- (13) Vehicle model used for providing the Service is subject to availability. The Service Provider reserves the right to replace any vehicle when necessary. For request of specific vehicle type, a surcharge of HK\$70 per ride will be charged. Service Provider will charge the surcharge from Customer's Eligible Credit Card.
- (14) For arrival and departure pick up at Customer's designated time, the maximum waiting period shall be 15 minutes from the agreed pick-up time. Subject to customer's consent and the Service Provider's operational availability, the waiting period can be extended from the 16th minute onwards for a surcharge of HK\$200 per hour. Waiting time (from 16th minute onwards) less than an hour will also be counted as one hour. Service Provider will charge the surcharge from Customer's Eligible Credit Card.
- (15) For Limousine Service from the airport, the maximum waiting period shall be 75 minutes from the flight landing time. Subject to Customer's consent and the Service Provider's operational availability, the waiting period can be extended from the 76th minute onwards for a surcharge of HK\$200 per hour. Waiting time (from 76th minute onwards) less than an hour will also be counted as one hour. Service Provider will charge the surcharge from Customer's Eligible Credit Card.
- (16) A one-time complimentary meet & greet service will be provided for each airport or hotel pick up. For each meet & greet service at port/train and/or extra service at airport/hotel, a surcharge of HK\$100 will be charged to Customer. Service Provider will charge the surcharge from Customer's Eligible Credit Card.
- (17) Luggage must be safely secured in a closed trunk/luggage compartment for Service to be rendered. Any booking which exceeds the maximum passenger and/or luggage capacity of the vehicle will not be accepted. As a general reference, the luggage capacity of a 4-seater sedan is 2 standard size suitcases (22" X 12" X 30") and a 7-seater MPV is a total of 4 standard size suitcases.
- (18) Based on safety reasons and/or bad weather situation, the Service Provider has sole discretion to suspend or refuse the Limousine Service or reservation without any responsibility for any loss for passengers. Situation will include but not limiting to typhoon, rainstorm, road conditions, safety of any passenger, driver or road user, stowage of overload/oversized/irregular luggage items, etc.
- (19) Customer understands and accepts that the Bank is not the supplier of the Service. The Bank shall bear no liability relating to any aspect of the Service, including without limitation, the quality, the supply, the descriptions of goods and/or services provided by the Service Provider, any false trade description, misrepresentation, mis-statement, omission, unauthorized representation, unfair trade practices or conduct in connection with the promotion of the Service.
- (20) The Limousine Service cannot be redeemed for cash, other products or discounts.
- (21) The Limousine Service is governed by these terms and conditions and other terms and conditions stipulated by the Service Provider and the Bank and they may be subject to change. The Service Provider and the Bank reserves the right to alter, suspend, cancel, or terminate the above promotional offers and amend its related terms and conditions, all or part at any time without prior notice. In the event of disputes, the decision of the Bank on all matters shall be final and conclusive. The Bank will

not be liable for any changes, suspensions, cancellations or terminations. The Bank's decision regarding this promotion is final and binding.

- (22) Rights of Third Parties – Except as otherwise expressly stated in these Promotional Terms and Conditions, no one other than a party to these Promotional Terms and Conditions may enforce any of its terms under the Contracts (Rights of Third Parties) Ordinance, Cap. 623 of the Laws of Hong Kong. Where any clause of these Promotional Terms and Conditions entitles any third party to enforce any term of these Promotional Terms and Conditions under the Contracts (Rights of Third Parties) Ordinance, the parties reserve the right to vary that term of any other term of these Promotional Terms and Conditions without the consent of that third party.
- (23) These Terms and Conditions shall be governed by and construed in accordance with the laws of Hong Kong Special Administrative Region and any dispute arising out or in connection therewith shall be referred to the courts of Hong Kong SAR.
- (24) If there is any discrepancy between the English and Chinese versions of this Terms and Conditions, the English version shall prevail.